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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
10/799,892	03/15/2004	Eric Kauffman	250049US6YA	8339
22850	7590	09/25/2006	EXAMINER	
C. IRVIN MCCLELLAND OBLON, SPIVAK, MCCLELLAND, MAIER & NEUSTADT, P.C. 1940 DUKE STREET ALEXANDRIA, VA 22314				JARRETT, SCOTT L
		ART UNIT		PAPER NUMBER
		3623		

DATE MAILED: 09/25/2006

Please find below and/or attached an Office communication concerning this application or proceeding.

Requirement for Information – USC § 1.105

Applicant and the assignee of this application are required under 37 CFR 1.105 to provide the following information that the examiner has determined is reasonably necessary to the examination of this application.

Examiner's research indicates that the applicant and/or assignee have provided a system and method for managing service activities related to semiconductor manufacturing as well as participated in the development and adoption of the International SEMATECH's e-Diagnostics initiative(s) for the semiconductor industry as evidenced by at least the following references (as cited in the Notice of References Cites, PTO-892, mailed March 27, 2006):

- e-Diagnostics Workshop Group Meeting Attendance (2000) teaches Tokyo Electron's participation in the International SEMATECH e-Diagnostics project; and

- Staff, LT, Tokyo Electron Selects Enigma to Support Web Site (2003) teaches Tokyo Electron's web-based software application (TELcustomer.com) wherein "TEL has been using Enigma-based technology for five years to provide critical maintenance and service procedures to its customers and field support teams. Now, with this application, TEL is delivering additional productivity to their field services organization and providing customers with direct, automatic procurement processes for the parts they need."

In response to this requirement, please provide the names of any products or services that have incorporated the claimed subject matter, specifically information on related to the SEMATECH e-Diagnostic initiative(s) and the methods/systems utilized by the above-cited products and/or services provided by the applicant and/or assignee (e.g. TELcustomer.com).

In response to this requirement, please state the specific improvements of the claimed subject matter in claims 1-41 over the system and method for managing service activities related to semiconductor manufacturing and/or the International SEMATECH's e-Diagnostics initiative disclosed above and indicate the specific elements in the claimed subject matter that provide those improvements.

In response to this requirement, please provide the citation and a copy of each publication, which any of the applicants authored or co-authored and which describe the disclosed subject matter of managing service activities related to semiconductor manufacturing and/or the International SEMATECH's e-Diagnostics initiative(s).

In response to this requirement, please provide the citation and a copy of each publication that any of the applicants relied upon to develop the disclosed subject matter that describes the applicant's invention, particularly as to managing service activities related to semiconductor manufacturing and/or the International SEMATECH's e-Diagnostics initiative(s).

For each publication, please provide a concise explanation of the reliance placed on that publication in the development of the disclosed subject matter.

In responding to those requirements that require copies of documents, where the document is a bound text or a single article over 50 pages, the requirement may be met by providing copies of those pages that provide the particular subject matter indicated in the requirement, or where such subject matter is not indicated, the subject matter found in applicant's disclosure.

The fee and certification requirements of 37 C.F.R. § 1.97 are waived for those documents submitted in reply to this requirement. This waiver extends only to those documents within the scope of this requirement under 37 C.F.R. § 1.105 that are included in the applicant's first complete communication responding to this requirement.

Any supplemental replies subsequent to the first communication responding to this requirement and any information disclosures beyond the scope of this requirement under 37 C.F.R. § 1.105 are subject to the fee and certification requirements of 37 C.F.R. § 1.97.

The applicant is reminded that the reply to this requirement must be made with candor and good faith under 37 CFR 1.56. Where the applicant does not have or cannot readily obtain an item of required information, a statement that the item is

unknown or cannot be readily obtained will be accepted as a complete response to the requirement for that item.

This requirement is subject to the provisions of 37 C.F.R. §§ 1.134, 1.135 and 1.136 and has a shortened statutory period of 2 months. EXTENSIONS OF THIS TIME PERIOD MAY BE GRANTED UNDER 37 CFR 1.136(a).

The period for reply is ordinarily set for 2 months.

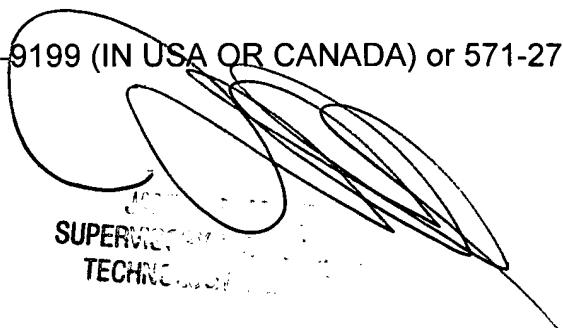
Conclusion

Any inquiry concerning this communication or earlier communications from the examiner should be directed to Scott L. Jarrett whose telephone number is (571) 272-7033. The examiner can normally be reached on Monday-Friday, 8:00AM - 5:00PM.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Hafiz Tariq can be reached on (571) 272-6729. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see <http://pair-direct.uspto.gov>. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free). If you would like assistance from a USPTO Customer Service Representative or access to the automated information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.


SJ
9/8/2006


SUPERVISOR
TECHNICIAN